

# DISASTER RESOURCES

## PERSONAL, FAMILY, BUSINESS & ANIMAL PREPAREDNESS

**American Red Cross Prepare SoCal**  
<http://preparesocal.org/>

**American Red Cross Safe and Well**  
<https://safeandwell.communityos.org/cms/index.php>

**City of Los Angeles Department of Animal Services**  
[www.laanimalservices.com](http://www.laanimalservices.com)

**City of Los Angeles Department on Disability**  
[www.disability.lacity.org](http://www.disability.lacity.org)  
213-202-2764 Voice  
213-202-2755 TTY

**City of Los Angeles Emergency Door Hangers**  
1-213-484-4800  
<http://emergency.lacity.org/>

**County of Los Angeles Department of Animal Care and Control**  
[www.animalcare.lacounty.gov](http://www.animalcare.lacounty.gov)

**Emergency Survival Program**  
[www.espfocus.org](http://www.espfocus.org)

**Los Angeles Fire Department**  
<http://lafd.org/>

**Los Angeles Police Department**  
<http://www.lapdonline.org/>

**Maps with earthquake and landslide hazards:**  
[www.conservation.ca.gov/cgs/geologic\\_hazards/earthquakes/pages/index.aspx](http://www.conservation.ca.gov/cgs/geologic_hazards/earthquakes/pages/index.aspx)

**National Association of Professional Pet Sitters**  
[www.petsitters.org](http://www.petsitters.org)

**National Lost Pet Hotline**  
1-900-535-1515 report lost pets  
1-800-755-8111 report found pets

**Notify LA**  
Sign up for alerts from the City of Los Angeles, Emergency Management Department at <http://emergency.lacity.org/EOCOperations/NotifyLA/index.htm>

**Humane Society**  
[www.humanesociety.org](http://www.humanesociety.org)

**Insurance**  
[www.houselogic.com/home-advice/disaster-insurance/protect-yourself-and-your-home-flooding](http://www.houselogic.com/home-advice/disaster-insurance/protect-yourself-and-your-home-flooding)

**California Earthquake Authority**  
[www.earthquakeauthority.com/](http://www.earthquakeauthority.com/)

**Other preparedness websites**  
[www.daretoprepare.org](http://www.daretoprepare.org)  
[www.moreprepared.org](http://www.moreprepared.org)

**Small Animal Rescue Team**  
[http://www.laanimalservices.com/about\\_us/SmART.htm](http://www.laanimalservices.com/about_us/SmART.htm)

**Society for the Prevention of Cruelty to Animals International**  
[www.spcai.org](http://www.spcai.org)

**Wildfire mitigation**  
[www.wikihow.com/protect\\_your\\_home\\_from\\_a\\_wildfire](http://www.wikihow.com/protect_your_home_from_a_wildfire)



## TRAINING

**American Red Cross**  
[www.redcrossla.org/classes/](http://www.redcrossla.org/classes/)

**Salvation Army**  
[www.disaster.salvationarmyusa.org/training/](http://www.disaster.salvationarmyusa.org/training/)

**Tzu Chi**  
[www.us.tzuchi.org/us/](http://www.us.tzuchi.org/us/)

## RECOVERY

**FEMA**  
[www.fema.gov/assistance/](http://www.fema.gov/assistance/)

**General Government Assistance**  
[www.disasterassistance.gov/](http://www.disasterassistance.gov/)

**Small Business Administration**  
[www.sba.gov/](http://www.sba.gov/)

**U.S. Department of Housing and Urban Development**  
[www.hud.gov/info/disasterresources\\_dev.cfm](http://www.hud.gov/info/disasterresources_dev.cfm)

**CERT**  
[www.cert-la.com/](http://www.cert-la.com/)



## DISASTER RESOURCES

### MORE INFORMATION

Go to the [MyLA311.lacity.org](http://MyLA311.lacity.org), enter your address to view all City of Los Angeles services including scheduling building inspections and Emergency Preparedness Monthly Bulletins.

### First Responders

Non-Emergency Police 1-877-275-5273 (Voice and TTY)  
Non-Emergency Fire Paramedics 1-800-688-8000  
Non-Emergency Terrorist Threats 1-877-284-7328

### Utility Companies

Los Angeles Department of Water & Power 1-800-342-5397, TTY 1-800-432-7397  
Southern California Gas Company 1-800-427-2200, TTY 1-800-252-0259

### City Services

For Non-Emergency City Hall Services, please call 3-1-1  
Building Inspection 1-888-524-2845  
Cal Trans (Road Closures) 1-800-427-7623  
Los Angeles Department of Aging 1-800-510-2020  
Los Angeles Department of Aging, Multilingual 1-213-473-1602  
Los Angeles Department of Disability 1-213-202-2764, TTY 1-213-202-2755  
Los Angeles Animal Services 1-888-452-7381  
Los Angeles Emergency Management Department 1-213-484-4800  
Park-Related Emergencies 1-323-913-7390  
Refuse Collection 1-800-773-2489  
Sewer / Storm Drain Problems 1-800-773-2489  
Storm Damage / Mud Slide Reports 1-888-524-2845  
Street Lights 1-800-996-2489  
Traffic Signals 1-213-580-1177  
Trees Down / Debris Removal and Related Problems 1-800-996-2489

The City of Los Angeles Local Hazard Mitigation Plan  
is available by contacting 1-213-484-4800.

Get fire hazard information from your local fire station, or by contacting 1-213-978-3820  
or [lafdccommunityliaison@lacity.org](mailto:lafdcommunityliaison@lacity.org).

Get location information on facilities that manufacture,  
store or use chemicals and hazardous materials by contacting  
1-323-890-4045 or [askhhmd@fire.lacounty.gov](mailto:askhhmd@fire.lacounty.gov).

**During a disaster you may only have seconds to make big decisions.  
Do you know exactly where your disaster supplies are?  
Here are some examples of disaster related supplies and materials:**

#### DOCUMENTS

- Identification: Driver's licenses, birth certificates, passports, social security cards & bank account information, recent photographs of family members
- Insurance, loan documents, wills, trusts, certificates
- A list of family members with contact information (home, cell, work, address) Copy important documents to a flash drive and place in another secure remote location

#### MEDICAL

- Medical provider information
- Medications and when you need to take them
- At least a seven-day supply of prescribed medicines and if possible, copies of prescriptions
- If medications require refrigeration or special handling, make special plans (e.g., cold packs, ice cooler, mini refrigerator)

#### FIRST AID KIT

- Bandages, gauze, wipes, rubber gloves
- Rubbing alcohol and hydrogen peroxide

#### FOR BABY / CHILDREN

- Formula and bottles
- Diapers
- Medications
- Sanitary supplies
- Familiar toy or book
- Car seat

#### TOOLS

- Battery, solar powered or hand-crank AM/FM radio
- Flashlight with extra batteries
- Wrench for turning off gas

#### SUPPLIES

- Cash - at least \$100-200 in small bills per person, as possible
- Soap, toilet paper
- Toothbrush/paste
- Plastic bags
- Two complete sets of clothing and shoes per person
- Blankets or sleeping bags for each person
- Extra set of keys
- Feminine products

#### WATER AND FOOD

- Water - 1 gallon per person per day including infants and children (a week's supply labeled with expiration date)
- Non-perishable food that does not require refrigeration, preparation/cooking, and little or no water
- Extra food (remember special dietary needs)

#### DISABILITY OR LIMITED MOBILITY

If you are a person with a disability, have a sensory or cognitive disability, or limited mobility, make sure your emergency kit includes items specific to your needs and have a list of the following:

- Adaptive or supportive equipment and extra batteries
- Instructions on how to operate any special equipment

#### FOR PETS/SERVICE ANIMALS

- Identification tags
- Extra food and water
- Clean-up supplies
- Medicine
- Transport case
- Leash

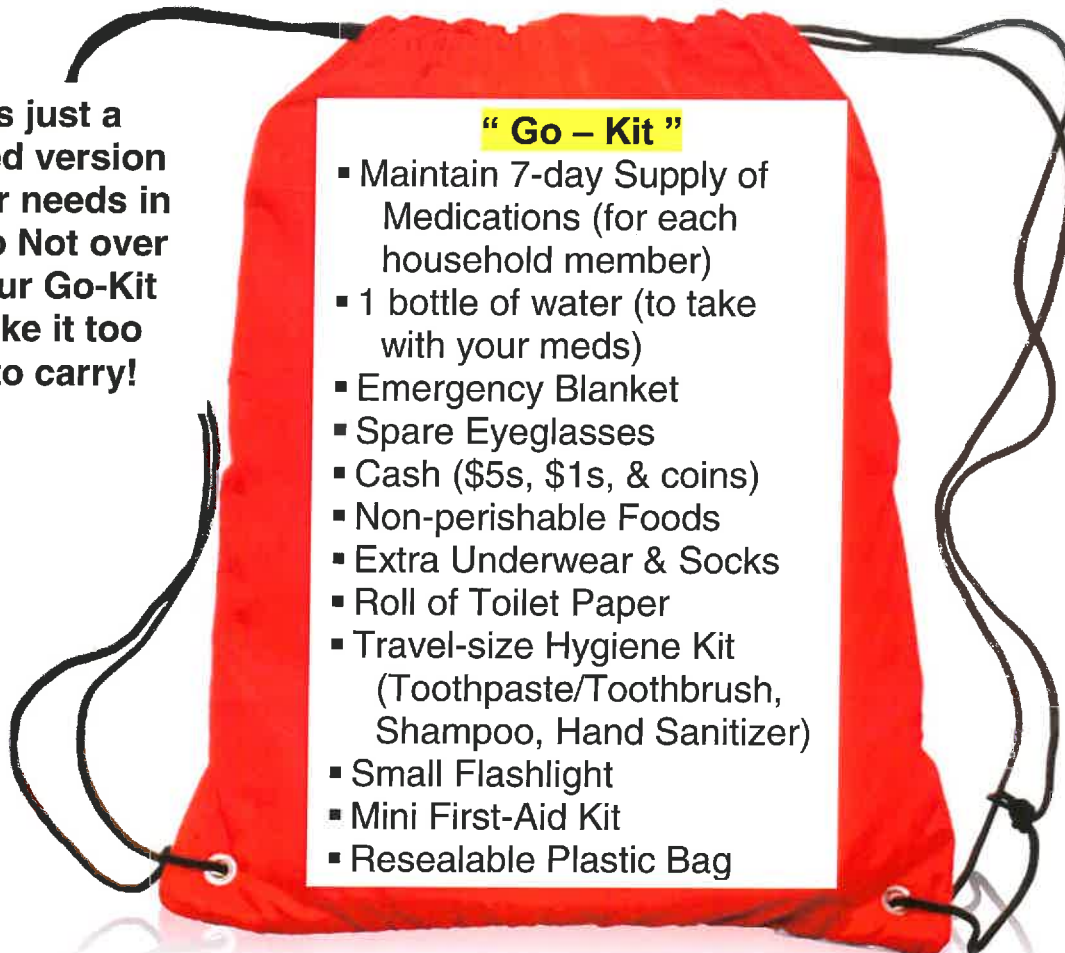
*For a listing of additional items visit [www.emergency.lacity.org](http://www.emergency.lacity.org)*



## “Go – Kit” & Emergency Preparedness

We Can't Predict Them . . . We Can't Prevent Them . . .  
**We Can Only Prepare for Them!**

This is just a simplified version with your needs in mind. Do Not over pack your Go-Kit and make it too heavy to carry!



### “ Go – Kit ”

- Maintain 7-day Supply of Medications (for each household member)
- 1 bottle of water (to take with your meds)
- Emergency Blanket
- Spare Eyeglasses
- Cash (\$5s, \$1s, & coins)
- Non-perishable Foods
- Extra Underwear & Socks
- Roll of Toilet Paper
- Travel-size Hygiene Kit (Toothpaste/Toothbrush, Shampoo, Hand Sanitizer)
- Small Flashlight
- Mini First-Aid Kit
- Resealable Plastic Bag

### Resealable Plastic Bag

- Take **Copies** of Important Documents: Passport, Permanent Resident Card, I.D. card, Social Security card, Veteran's document, Insurance Policies, etc.
- File of Life (List of your medications by name & dosage, list emergency contacts)
- Photos of family members/pets
- Optional: Usb Memory Stick

### General Reminders:

- Discuss emergency plans with family and/or friends
- Put your name on your Go-Kit
- Put your Go-Kit in an easy place to find
- Refresh your kit for items that expire
- Know how to switch off **gas** value, electricity & water
- Have in-state and out-of-state emergency contacts
- Hold emergency drills
- Use sturdy shoes
- Cooperate with public safety efforts
- If you leave home, leave a note indicating where you went

Call **9-1-1** when there is a **Life or Death Emergency** that requires the immediate response of emergency services from Police, Fire or Paramedic.

<b>Disaster Contact Numbers</b>	
All Non-Emergency Calls – City of L.A. <b>Only</b>	3-1-1
City of L.A. Emergency Management Department offers information on disaster preparedness to the public	(213) 484-4800
Federal Emergency Management Agency	(800) 480-2520
L.A. Department of Water and Power	(800) 342-5397
Southern California Gas Company	(800) 427-2200
TTY Service – Telecommunications Device for the Deaf	(213) 847-0652
National Organization on Disability	(202) 293-5960 TTY (202) 293-5968

<b>Resources And Supplies</b>	
American Red Cross	<a href="http://www.redcross.org">www.redcross.org</a>
City of L.A. Emergency Management Department	<a href="http://www.emergency.lacity.org">www.emergency.lacity.org</a>
Federal Emergency Management Agency (FEMA)	<a href="http://www.fema.gov">www.fema.gov</a>
Governor’s Office of Emergency Services	<a href="http://www.oes.ca.gov">www.oes.ca.gov</a>
L.A. County Department of Water and Power	<a href="http://www.loadwp.com">www.loadwp.com</a>
National Organization on Disability	<a href="http://www.nod.org">www.nod.org</a>
City of L.A. Department of Aging	<a href="http://www.aging.lacity.org">www.aging.lacity.org</a>
	<a href="http://www.preparedness.com">www.preparedness.com</a>
	<a href="http://www.emprep.com">www.emprep.com</a>
	<a href="http://www.survivaloutpost.com">www.survivaloutpost.com</a>
	<a href="http://www.emergency.lacity.org">www.emergency.lacity.org</a>
	<a href="http://www.prepare.org">www.prepare.org</a>
	<a href="http://www.readyla.org">www.readyla.org</a>
	<a href="http://www.ci.la.ca.us/lafd/eqbook.pdf">www.ci.la.ca.us/lafd/eqbook.pdf</a>
	<a href="http://www.72hours.org">www.72hours.org</a>

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# Protect Yourself During Earthquakes!

**IF  
POSSIBLE**



**USING  
CANE**



**USING  
WALKER**



**USING  
WHEELCHAIR**



Pacific  
**ADA**  
Center



Earthquake  
Country  
Alliance  
Wine All of Us Together

[www.EarthquakeCountry.org/disability](http://www.EarthquakeCountry.org/disability)

